

FLOOR CARE TROUBLESHOOTING CHART

FLOOR FINISH IS TACKY

PROBLEM	SOLUTION
Not enough drying time between coats.	Under normal conditions, finishes dry in 20-30 minutes. High humidity extends drying time.
Floor not properly rinsed before application of finish.	Thoroughly rinse and neutralize floor after stripping. Use neutral cleaner in proper dilution.
Alkaline or detergent contaminated tile.	Make sure to rinse floor until pick-up water remains clear. When re-coating, make sure no cleaner residue remains on floor - rinse with clean water to prevent problem.
Finish is applied too thick.	Apply thin coats and allow each coat to dry before applying the next coat.

SCRATCHING OR SWIRLING FINISH WHEN BUFFED

PROBLEM	SOLUTION
Pad is too aggressive.	Use the recommended pad for a particular task, whether it be burnishing or cleaning.
Finish applied too thick, excessive re-coating.	Apply thin coats and allow each coat to dry before applying the next one.
Floor is dirty or sandy.	Use walk-off mats; dust thoroughly before burnishing.
Restorer not properly diluted.	Follow label instruction. Overuse may leave "soft" top coat which can swirl.

DISCOLORED FLOOR FINISH

PROBLEM	SOLUTION
Floor not properly rinsed after stripping.	Vacuum up as much stripper and old finish as possible. Rinse thoroughly with neutral cleaner and water at least twice. A hot floor can cause finish to discolor. Change rinse water often and wring mop thoroughly.
All finish not removed in stripping.	After stripping, check dry, newly stripped floor with thumbnail for residual finish. Strip again if necessary.
Poor maintenance procedures.	New finish applied over finish that has not been cleaned will turn dark.

STREAKS IN FINISH

PROBLEM	SOLUTION
Re-coated before prior coat was dry.	If streaks will not burnish out, strip, rinse well with neutral cleaner and water, and apply new finish. Wait 20-30 minutes between coats. Make sure each coat is dry. Do not continue to recoat if mop drags.
Finish is applied on new tile before factory finish is stripped.	Strip, rinse well with neutral cleaner and water, and apply new finish.
Dirty mop or equipment.	Use clean rayon mops and mop buckets when performing floor care tasks.
Floor not properly maintained; maintenance schedule not followed.	Strip, rinse well with water and apply new finish

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POWDERING/POOR ADHESION

PROBLEM	SOLUTION
Pad is too aggressive.	Use pad recommended by manufacturer. Try less aggressive pad.
Pad is dirty.	Clean with a wire brush or put pad in a deep sink and spray off the build-up. Hang up to dry.
Recoated before prior coat was dry.	Allow 20-30 minutes between coats. High humidity may mean extra drying time.
Finish is applied on new tile before factory finish is stripped.	Strip, rinse well with water and apply finish.

POOR SHINE

PROBLEM	SOLUTION
Floor not properly rinsed after stripping.	Deep scrub, re-coat and burnish repeatedly. Use clean burnishing pad. If problem persists, re-strip and apply new finish.
Finish applied too thin.	Scrub and re-coat more frequently in high traffic areas.
Contamination in finish.	Always clean mops before applying finish. Never use a strip mop to apply finish. Always clean out mop bucket when switching from one task to another. Never pour finish from mop bucket into its container.
Burnishing pad too aggressive.	Use pad recommended by manufacturer.
Floor has too much sand, dirt, or grit.	Use walk off mats. Dust mop thoroughly before burnishing.
Inadequate dry time.	Re-coating too quickly hazes film and reduces gloss.

SLIPPERY FLOORS

PROBLEM	SOLUTION
Treated mops depositing oil or silicone.	Use only untreated mops. Scrub and re-coat slippery areas.
Lubricants, oils, polishes, or like products spilled on floor.	Scrub and re-coat areas spills occurred. Clean or replace soiled dust mops to avoid spreading the problem throughout the building.
Moisture tracked in from outside.	Use walk off mats during inclement weather. Replace them often. Keep areas dry.
Floor is not being burnished enough.	Burnish floor regularly to restore "tightness" to floor.
Not enough finish has been applied.	A finished floor is more slip-resistant than a bare floor. Apply additional DYNASURF floor finish to floor.

EDGE BUILD UP AND DISCOLORATION

PROBLEM	SOLUTION
Finish too thick on the edges.	Apply re-coats of finish to traffic areas only. Stay about six inches away from edges. Burnishing will feather the finishes together.
Restorer/maintainer applied too close to the edges.	Apply restorer/maintainer to traffic areas only.

SOFT, EASILY SCRATCHED FINISH

PROBLEM	SOLUTION
Not burnishing floor regularly to harden finish and reduce dust	Burnish floor on a regular schedule.
Too much dirt, grit, and sand being tracked into building.	Use a sufficient number of walk-off mats. Dust mop more frequently.
Wrong choice of floor pads.	Follow manufacturer's recommendations.
Wrong choice of floor finish.	Check with your floor care consultant to determine proper choice of finish.